Ardent Health Uses Superna for **Data Security**

Challenge

- Following the media coverage of increased ransomware attacks, particularly in the healthcare industry, Ardent Health knew they needed to bolster their defenses against cyber threats

- Once Superna was in place, they also identified opportunities to improve failover automation to streamline processes, and looked for new methods of adding increase levels of defense for their data

Solution

- For the last 5 years, Ardent Health has been using Superna's ransomware defender capabilities to monitor and report against cyber attacks, without any incidents in that time

- The team also leverages failover automation to streamline their processes and reduce strain and the manual effort required to run failovers

- Ardent Health has also implemented a virtual air gap through Superna that instantly suspends access to data upon detection of anomalous behavior until administrator intervention occurs, adding an additional layer of security

- Recently, Ardent Health has leveraged the expertise of Superna's professional services team via our Observer Service, providing Ardent Health added peace of mind with their failover

"[Superna] makes us look like superheroes. It was super easy, fast, and effective."

Tony Hoover, IT Storage Engineer, Ardent Health

Key Benefits

AUTOMATED PROCESSES

"Helping us automate the failover process for a number of our applications makes it a lot easier, and if we were to do it on our own, we wouldn't be able to tell you how many steps are involved. Once it's properly set up and automated, it allows us to do a lot of those processes up front."

EASE OF USE

"The failover process is much smoother now... that's the biggest win. It reduces the effort and frustration... and if I can't run the process, I can have one of my coworkers step in with a little bit of documentation and they can easily do it as well."

TIME SAVINGS

"It makes things quicker and takes a number of minutes instead of the hours if you were to do it for yourself - 30 minutes to an hour manually, and now we're down to 5 minutes."